

Health and Wellbeing Board

Thursday, 10 December 2020

Present: Councillor M Hall (Chair)
Councillors M Green, T Mulvenna, W Samuel and M Wilson
Wendy Burke, Director of Public Health
Jacqui Old, Director of Children's and Adult Services
Lesley Young-Murphy, North Tyneside CCG
Julia Charlton, Healthwatch North Tyneside
Paul Jones, Healthwatch North Tyneside
Claire Riley, Northumbria Healthcare NHS Foundation Trust
L Long, Cumbria, Northumberland, Tyne & Wear NHS Foundation Trust
S Thompson, TyneHealth
K Soady, Tyne & Wear Fire & Rescue Service
D McNally, Age UK North Tyneside
C Gavin, Voluntary and Community Sector Chief Officer Group
D Titterton, YMCA North Tyneside

In attendance: J Harland, Northumbria Healthcare NHS Trust
A Paradis, North Tyneside CCG
S Woodhouse, North Tyneside Council
M Taylor, North Tyneside Council
M Robson, North Tyneside Council

Apologies: Councillors K Clark
K Kale, Cumbria, Northumberland, Tyne & Wear NHS Foundation Trust
R Rickaby, Tyne & Wear Fire & Rescue Service

HW39/19 Appointment of Substitute Members

Pursuant to the Council's constitution the appointment of the following substitute members was reported:-

Councillor W Samuel for Councillor K Clark
K Soady for R Rickaby (Tyne & Wear Fire and Rescue Service)
L Long for K Kedar (Cumbria, Northumberland, Tyne & Wear NHS Trust)

HW40/19 Declarations of Interest and Dispensations

There were no declarations of interest or dispensations reported.

HW41/19 Minutes

Resolved that the minutes of the previous meeting held on 17 September 2020 be confirmed and signed by the Chair.

HW42/19 Future Care: Place Based Transformation Plan

The Board considered the final draft of North Tyneside Place Based Transformation Plan August 2020 – March 2022. The plan had initially been developed to describe a partnership response to future service delivery to the period March 2022, recognising the impact the COVID-19 pandemic has had, and continues to have on the needs of our population. The initial response, together with the current work programme of the Future Care Programme Board was developed further to reflect the health and social care aspirations across the borough for the next 2 – 5 years. The plan and the subsequent work plan had become the North Tyneside Place Based Transformation Programme: Future Care work plan.

The key programmes of work included in the plan included:

- Population Health Management & Prevention, including addressing Inequalities
- Implementation of the North Tyneside Children & Young People Plan
- Improving support for carers
- Living Well Locally in North Tyneside, including transformation of community provision
- Community Mental Health Transformation
- Ageing Well In North Tyneside including frailty, falls services and mental health provision for older people
- Continue Digital transformation
- Roll out of Covid-19 vaccines

The Future Care Programme Board would monitor and assure its delivery as well as report on outcome measures to the Health & Wellbeing Board.

Members welcomed the comprehensive and coherent Plan which had been based on the strong foundation of collaboration and partnership working in North Tyneside and engagement with stakeholders including Healthwatch and the CCG Patient Forum. It would be important that the work plan did not duplicate work already underway but rather identify gaps where services could be better integrated. Board members examined in more the support that would be available to ensure that all sections of the community would be able to access services following digital transformation.

Resolved that (1) the plan be noted and the comments of the Board be taken into account in finalising the plan;
(2) the cohesiveness of the plan with the priorities of the Health and Wellbeing Board be noted; and
(3) the program areas for the Future Care Programme Board (FCPB) which is made up of partner organisations working on behalf of the Health & Wellbeing Board and residents be agreed.

HW43/19 Children & Young People's Plan 2021-25

The Board considered the draft Children and Young People's Plan 2021-25, 2025 developed and owned by the Children and Young People's Partnership Board.

The vision contained in the Plan was ““Making North Tyneside an even greater place for children and young people to thrive; where all, including those who are vulnerable, disadvantaged or disabled, are ready for school, ready for work and life, cared for and supported.” The Plan included outcomes based on the

five I's:

I am safe- free from harm and abuse

I am healthy – choosing healthier lifestyles

I have opportunities – living the life I want

I have a voice – an active citizen with influence

I am happy – resilient and enjoying life

The Board were presented with details of the priorities associated with each outcome.

Members of the Board were invited to make any individual comments on the content of the plan to officers prior to its approval by the Partnership and the Council.

The Director of Children's and Adult Services, Jacqui Old, thanked the Clinical Commissioning Group, the Police, schools and those children and young people who had been involved in a strengthened approach to developing the Plan in a form with simplified priorities and in language that made sense.

The Board discussed how the Council and its partners sought to provide a holistic approach to children's services.

Officers described how performance in children's services was monitored, evaluated and benchmarked and scrutinised by OFSTED who were satisfied that North Tyneside were one of the top performing areas.

It was suggested that whilst the important role of parents and families in the lives of children and young people was recognised and valued in practice, this could be given more emphasis in the Plan.

Reference was made to the wide variety of activities to encourage young people to live healthy lifestyles delivered by a range of organisations that could be brought together under the successful Active North Tyneside brand.

A member also asked for clarity and consistency about the use of the term specialist mental health services in the plan.

Resolved that (1) the draft Children and Young People's Plan 2021-25 be noted;
(2) the comments set out above be given consideration prior to the plan being approved by the Children and Young People's Partnership Board and Council;
(3) any member of the Board with additional comments refer them directly to the relevant officers.

HW44/19 Healthwatch North Tyneside: Update and Insights

Paul Jones, the Director of Healthwatch North Tyneside, presented an update on its work and an overview of the key issues local people had raised with Healthwatch including:

- The challenges faced by people accessing digital services;
- The development of the Living Well North Tyneside service directory;
- People's experiences of dementia and memory services;
- People's experiences of access to GPs and primary care;
- An information campaign about what local services are available;
- Carers experiences during the Covid-19 pandemic;

Healthwatch were currently undertaking research into pharmacies and deliveries, maternity and early years services and waiting times for treatment. The key issues to emerge from the feedback received from users were in relation to co-ordinated care and hospital discharge, mental health support and people's experiences of having a relative in a care home.

The Board examined in more detail proposals to replace the SIGN North Tyneside directory with the Living Well platform and how this would be resourced and kept up to date.

Resolved that the report from Healthwatch North Tyneside be noted.

HW45/19 Covid-19 Update

The Director of Public Health, Wendy Burke, and the CCG's Chief Operating Officer, Lesley Young-Murphy, provided the Board with an update on the impact of Covid-19 in the borough.

The Board were presented with a statistical analysis of infection rates, numbers of people in hospital and deaths in North Tyneside. The Board were also presented with details of the vaccination programme to be delivered from three vaccination hubs to be located at The Parks, The Oxford Centre and The Langdale Centre from 21 December 2020.